

Services and Training

NHP Services and Solutions

Providing services, consultation and support resources, anytime and anywhere



Services and Solutions

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NHP Services and Solutions

Your partner for success

All businesses strive to run a profitable, safe and sustainable operation, even when they face complex challenges. The NHP Services and Solutions team is the sole authorised partner of a number of manufacturers including Rockwell Automation and Terasaki, with the ability to help you achieve your goals with our comprehensive range of services, including:

- technical support
- field services
- maintenance contracts
- repair services and training.

These services are designed to minimise downtime, stabilise maintenance costs and modernise plant assets. They are delivered by NHP's qualified technicians who have the expertise, experience and equipment to meet your needs.

You will also benefit from our extensive local stockholding and sound processes, with a holistic approach across automation, industrial switchgear, training and commissioning business requirements. With the NHP Services and Solutions team, you can enjoy complete peace of mind and a competitive edge.

OPTIMISED PLANT ASSETS

IMPROVED EFFICIENCY

IMPROVED FINANCIAL PERFORMANCE



Our Commitment

The NHP Services and Solutions team has an extensive infrastructure including repair centres, test rooms, field service technicians, application engineers and a team of project coordinators.

With 55 years of experience in the electrical and engineering industry, our specialist teams work collaboratively to design and deliver solutions to maximise the success of your project. We pride ourselves on customer service excellence and are committed to look after our customers for the life of their project and beyond.

Our team of service technicians hold tertiary and/or trade qualifications and regularly participate in supply line partner training programs to ensure our services are completed in line with manufacturer specifications.

Equipped with comprehensive product knowledge, our technicians are committed to delivering best practice in electrical services, while providing an exceptional customer experience.

Our capabilities

The NHP Services and Solutions team offers a range of services to help you maximise the performance and longevity of your electrical and engineering products, including:



Preventative maintenance

Extend the product lifespan and prevent unplanned downtime through a maintenance program that suits your site requirements and budget.



Commissioning and start-up

We can assess your application demands and configure your products according to your project requirements, conduct pre-commissioning and witness tests before dispatch on site.



Modernisation: retrofits and upgrades

We can install retrofit solutions for a variety of products and brands, with the possibility to customise them to meet your specific needs. We can work within your existing switchboard environment and provide a cost-effective solution that complies with Australian standards and practices.



Site assessments and reliability evaluations

We can evaluate your install base and provide a report on the factors that affect the reliability and life cycle of your equipment. We can also advise you on the best solutions to fix the problem areas that are lowering your efficiency and increasing your costs.



Training

We can provide formal classroom training sessions or customised training at your site. Our field service training covers equipment operation and maintenance related to your site install base. With NHP Services and Solutions, you can get the best out of your electrical and engineering products.

Why choose NHP?

NHP understands that a good product is only as good as the people who support it. That's why we are committed to excellence in customer service and support. We offer internationally recognised power distribution and protection products, combined with local knowledge and expertise, to deliver best practice services from concept design to installation and after-sales service, including project management.

When you partner with NHP you get:



Extensively trained and qualified service technicians



NHP project management



National service network



Extensive local stockholding

With NHP, you get more than just a product. You get a partner for success.



NHP

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NHP Electrical Engineering Products

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